

	<b>QUALITY POLICY</b>	Issue No	R1
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## QUALITY POLICY STATEMENT

Hewitson Limited is committed to delivering high-quality groundworks construction services that meet and exceed client expectations. Our aim is to ensure that every project is completed safely, efficiently, and to the highest standards of workmanship, while complying with all applicable legal, regulatory, and industry requirements.

### Our Quality Commitments

- Consistently deliver projects on time and to specification.
- Foster open and transparent communication with clients to understand and fulfil their needs.
- Maintain a skilled and competent workforce through continuous training and development, monitored via our Ctrl Hub system.
- Promote a culture of continuous improvement by regularly reviewing processes, client feedback, and performance data.
- Ensure that quality objectives are set, measured, and reviewed regularly.
- Encourage proactive identification of risks and opportunities to improve project outcomes.

### How We Achieve This:

- Operating an Integrated Management System that meets the requirements of ISO 9001:2015.
- Conducting regular internal audits, project reviews, and client satisfaction surveys.
- Working only with approved suppliers and subcontractors who meet our quality standards.
- Ensuring all employees are trained and subcontractors approved and competent for the tasks they perform.
- Addressing non-conformances promptly, identifying root causes, and implementing corrective actions to prevent recurrence.

### Management Commitment:

Hewitson Ltd management team is fully committed to the ongoing effectiveness of the Quality Management System. We ensure that adequate resources, training, and support are provided to achieve our quality objectives and meet client expectations.

This policy will be communicated to all employees, subcontractors, and stakeholders and made available on request. It will be reviewed annually and whenever significant changes occur.

**Signed:** Michael Hewitson



**Position:** Managing Director

**Date:** 21<sup>st</sup> May 2025